

## **INTERNAL APPEAL FORM**

**Purpose:** This form is to be used by students who wish to lodge an Internal Appeal where they think that the applicable policy/procedure was not followed and/or natural justice had not been applied as per the <u>Student Complaints</u>, <u>Grievances and Appeals Policy and Procedure</u> (refer to section 4 *Stage Two – Internal Appeal* of the <u>Student Complaints</u>, <u>Grievances and Appeals Procedure</u>).

**Timeframe for submission:** within 10 working days of the <u>date</u> of the Written Response. If it is not lodged within this timeframe, the outcome of the Written Response will stand. Please submit to <u>quality@aib.edu.au</u> marked to the attention of the Student Appeals Committee.

**Please note**: Providing the information requested will assist staff at AIB to address your internal appeal in a timely manner. Failure to do so may result in a delay in processing your internal appeal.

| UNAL DETA    |  |  |
|--------------|--|--|
| ime:         |  |  |
| Name:        | Student ID:  |  |
| se Name:     |  |  |
| :            | Contact Number:  |  |
| OF GRIEVA    | NCE (Please tick appropriate box)  |  |
| emic Grieva  | nce: $\square$ Non- Academic Grievance: $\square$  |  |
|              |  |  |
| _            | stements must be attached with this form (Please tick each box once you have addre   | ssed the   |
| Stateme      | nt specifically including:   |  |
| A.           | policy/procedure was not followed and/or natural justice had not been  |  |
| В.           | Summary of <u>reasons</u> for submitting the internal appeal and documentary $\Box$ evidence relating to this appeal (i.e. how the applicable policy/procedure |  |
| C.           | Expectations of AIB response   |  |
| Documer      | tary evidence to support the claim   |  |
| 1            |  | l  |
|              |  |  |
| ent Signatur | e Date   |  |
|              | ILS OF GRIE  ct your acac  ollowing sta  rements)  Statemer  A.  B.  | Name:  Student ID:  Se Name:  Contact Number:  Contact Nu |

## **NEXT STEP**

Receipt of the internal appeal will be acknowledged in writing from <a href="mailto:quality@aib.edu.au">quality@aib.edu.au</a>.

The internal appeal process will commence within 10 working days of the receipt of the internal appeal and all reasonable measures will be taken to finalise the process as soon as practicable, usually within 20 working days.